

DULAIN F. CHARLES

Communication, Development & Digital Innovation Strategist

ONE-PAGE
EXECUTIVE RESUME
2026

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EXECUTIVE PROFILE

Multidisciplinary strategist with more than twenty years of professional experience and more than fifteen years of progressively responsible work in development, strategic communication, stakeholder engagement, research coordination, capacity building, institutional leadership, and field implementation. Experienced across initiatives financed, supported, commissioned, or implemented through organizations including the World Bank, USAID, IOM, CECI, and UNDP. Extends this foundation into human-centered digital innovation, low-code product development, AI-assisted communication, and workflow design.

PHILOSOPHY

People come first. Technology comes second. Impact is the goal.

CORE CAPABILITIES

Strategic Communication	Stakeholder & Community Engagement	Development & Program Strategy
Research, CAPI Data & Decision Support	Capacity Building & Facilitation	Digital Innovation, AI & Low-Code Products

SELECTED IMPACT

- Connected project management, technical teams, public institutions, local authorities, businesses, and affected communities during the USAID-supported Cap-Haitien Port Rehabilitation Project.
- Led participatory planning, social mobilization, capacity building, monitoring, and institutional coordination across municipalities under the World Bank-financed PRODEPUR program.
- Coordinated baseline studies, evaluations, interviews, focus groups, household research, CAPI-enabled field operations, data-quality monitoring, and contextual reporting.
- Independently translated firsthand healthcare-logistics experience into Med-DayLivery, a functional low-code prototype for reporting, mileage, vehicles, packages, stops, exceptions, and STAT-delivery management.

EXPERIENCE SNAPSHOT

RIDE CARE TRANSPORTATION LLC — NEW JERSEY

November 2025–Present

Medical Delivery Driver — Flexible / As-Needed Schedule

Flexible, as-needed frontline healthcare-logistics work involving time-sensitive routes, package accountability, urgent pickups, returns, mileage, and delivery documentation—experience that informs the independent development and continued improvement of Med-DayLivery.

PRIMORIS RENEWABLE ENERGY, INC. — MULTISTATE SOLAR PROJECTS

February 2024–October 2025

Laborer Renewable Energy (Apprentice 1)

Supported utility-scale solar installation under strict safety, quality, and production requirements across eight projects in six states; developed a First Solar Series 7 release-tool concept accepted for operational use.

JESCA SOLUTIONS LLC / WSP — USAID CAP-HAITIEN PORT PROJECT

2017–2022

Project Coordinator — Communication, Stakeholder Engagement & Community Relations

Connected technical teams, institutions, local authorities, businesses, and communities; coordinated consultation, communication, field intelligence, conflict-sensitive engagement, reporting, and management follow-up.

CECI / BMPAD — WORLD BANK-FINANCED PRODEPUR

2010–2016

Mobilization & Capacity Building Manager

Directed community mobilization, participatory planning, capacity building, monitoring, reporting, field-team supervision, institutional relations, and local-development processes across Cap-Haitien, Milot, and Dondon.

SIGNATURE PROJECTS

RAFELD	Current institutional communication initiative integrating rafeld.org, dignity-centered awareness systems, campaign planning, and AI-assisted audiovisual production.
Med-DayLivery	Functional low-code prototype independently developed from firsthand medical-delivery experience, translating operational needs into role-based reporting, accountability, mileage, vehicle, package, stop, exception, and STAT workflows.
ODEP School Kits	Active community-development and digital campaign targeting 2,026 school kits through July 30, 2026, or until verified campaign progress reaches 100%, whichever occurs first.
DATIS	Strategic concept under development for digital addressing, territorial information, local decision support, service coordination, and digital public infrastructure.

EDUCATION & CREDENTIALS

- UEH/FASCH — Bac+4, Communication sociale (2001–2005)
- ANACOBEL — Diplôme de journalisme (1999–2001)
- Florida 2-14 Life & Variable Contracts License #G215431
- Andragogy • CSPro/CSEntry CAPI • Survey Solutions CAPI

TOOLS, LANGUAGES & AVAILABILITY

- Lovable • Supabase • ChatGPT • CSPro • CSEntry • Survey Solutions • Adobe Premiere Pro
- Haitian Creole — Fluent • French — Fluent • English — Working proficiency; continuing professional development
- Open to strategic roles, consulting, training, partnerships, and multidisciplinary projects.

COMMUNICATION × DEVELOPMENT × STRATEGY × DATA × HUMAN-CENTERED DIGITAL INNOVATION